



Independent Review

Since 1984, iMPROve Health has been a national leader in healthcare quality improvement and medical review. We have decades of experience in independent and utilization review. As an Independent Review Organization (IRO), we are committed to maintaining the highest standards of accuracy, timeliness, and compliance, ensuring all reviews are aligned with regulatory and clinical standards. Our commitment to impartiality and clinical integrity makes us a reliable partner in optimizing healthcare outcomes and navigating complex healthcare decisions.

Our goal is simple: We are helping healthcare get better.

Independent Review Solutions

- Behavioral Health Reviews
- Focused Professional Performance Evaluation Reviews (FPPE)
- Ongoing Professional Performance Evaluation Reviews (OPPE)
- Home Help Quality Reviews
- Level of Care Determination: Long-Term Services and Support
- Standard of Care Peer Reviews
- Standard and Expedited External Appeals of Adverse Determinations: Medical Necessity, Investigational/Experimental or Cosmetic Denials, and Health Claims
- Utilization Reviews: Prospective, Concurrent, and Retrospective



The iMPROve Health Difference

Quality is at the core of everything we do.

- **Client-Centered:** Our Independent Review Team (IRT) is available 24/7, including weekends and holidays.
- **Collaboration with Professional Associations:** We partner with associations such as the National Association of Independent Review Organizations (NAIRO) and the American Board of Quality Assurance and Utilization Review Physicians, Inc. (ABQAURP).
- **Dedicated Clinical Review Team:** Our IRT is comprised of actively practicing clinicians, including our medical director, managing director, program manager, and nurses with years of combined healthcare experience and industry-recognized credentials.
- **Diverse Clinical Reviewer Network:** We have more than 400 actively practicing, licensed, board-certified (when applicable), credentialed medical and surgical specialists, including physicians, nurses, physician assistants, advanced practice registered nurses, psychologists, physical therapists, social workers, and pharmacists.
- **Expertise and Experience:** We have decades of experience providing expert independent reviews to federal, state, and private clients throughout the entire United States.
- **Timeliness:** We are 100% timely on all deliverables.
- **URAC Accreditation:** We are fully accredited by URAC as an Independent Review Organization: Comprehensive Review.

CONNECT WITH US

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Higher Quality, Healthier Communities

iMPROve Health is a 501(c)(3) nonprofit corporation with a multidisciplinary staff of healthcare professionals, registered nurses, physicians, long-term care nurse administrators, statisticians, and IT, communications, and public health experts. We are dedicated to improving healthcare across the continuum of care using evidence-based and data-driven logic. We work to improve the quality of healthcare delivery through prospective provider education, sharing of best practices, and providing independent, unbiased, retrospective reviews of the provision of care.

iMPROve Health is committed to promoting quality healthcare, protecting and assisting healthcare consumers, providers, and payers, and creating innovative solutions to healthcare challenges.

We Can Help You

Put our powerful network of healthcare experts to work for your organization.

Quality Improvement

- ACO Quality Measure Education, Abstraction, and Reporting
- Cancer Control, Screening, and Prevention
- Chronic Disease Management
- CMS Quality Improvement
- Healthcare Data and Analytics
- Mental Health

Review Services

- Federal and State Independent Dispute Resolution (No Surprises Act)
- Informal Dispute Resolution
- Independent Informal Dispute Resolution
- Independent Review
- Peer Review
- Virtual CMO™

iMPROve Health is fully accredited as an Independent Review Organization (IRO) by URAC, an independent, nonprofit organization that promotes healthcare quality through accreditation and certification programs. As a member of NAIRO, an association of URAC-accredited IROs, we collaborate on issues facing the rapidly changing healthcare arena.



Incorporated: June 26, 1984

Business Type: Nonprofit 501(c)(3)

Classification: IRO and QIO-Like Entity

Unique Entity Identifier: HL3UKMFLMJC7

Mission: Helping Healthcare Get Better

Learn more at <https://www.improve.health/independent-review>